



3145 E. Chandler Blvd 110-117, Phoenix, Arizona 85048 | Phone 602.828.2619 |

EMAIL AND TEXTING WAIVER Client Consent Form

I, _____, understand that the transmission of protected health information (PHI) via unsecured and unencrypted email or text messaging has a number of risks to be considered before making a final decision regarding its use. These include but are not limited to:

1. The email and phone systems used by you, the client, and the employee or contractor of Mariposa Speech Services may not be equipped with encryption or firewall devices, etc. Therefore, there is no way to guarantee confidentiality at either end of the communication.
2. Text and email messages can be circulated, forwarded or stored in electronic files.
3. Text and email messages can be immediately broadcast worldwide and received by many intended and unintended recipients.
4. Senders can easily misaddress a text or email message.
5. Text messages are easier to falsify than handwritten or signed documents.
6. Backup copies may exist even after sender and/or recipient has deleted their copies.
7. Text and unsecured email messages can be intercepted, altered, forwarded or used without detection or authorization.
8. Email and text messages can be used as evidence in court and are subject to subpoena in the event of court cases.
9. Text and email messages can be lost in transmission.
10. The transmission or receipt of text and email on a mobile device, such as a smartphone or tablet, poses an additional risk because such mobile devices are frequently lost or stolen. You are encouraged to employ password protection and auto-lock on any mobile devices on which you send or receive information from Mariposa Speech Services.

Mariposa Speech Services has taken reasonable safeguards to protect the privacy and security of information transmitted by its employees and contractors. However, because of the risks outlined above, Mariposa Speech Services cannot guarantee the security and confidentiality of email and text message communication and will not be liable for improper disclosure that is not caused by our intentional misconduct. Mariposa Speech Services recommends that when electronically transmitting information to an employee or contractor, information be kept to the minimum necessary, i.e., appointment times and dates only. Mariposa Speech Services also

recommends that text and emails be erased after reading or sending to help protect privacy. In consenting to email and/or text communication, you understand that you are responsible for protecting your electronic device by password or other means of access. Mariposa Speech Services is not liable for breaches of confidentiality caused by a client or other third party.

ACKNOWLEDGEMENT AND AGREEMENT

I acknowledge that I have read and fully understand this consent form. By signing this consent form, I expressly authorize Mariposa Speech Services, and its employees and contractors, to communicate with me via email and/or text message. I understand the risks as outlined above and waive any and all claims that may arise against Mariposa Speech Services resulting from the use or misuse of unsecured and unencrypted email or text messaging. I understand I have the right to delineate in writing any information that I do not want sent via email or text message. I also understand this Waiver is voluntary and that I may revoke my consent, in whole or in part, at any time by providing written notice to Mariposa Speech Services.

Signature: _____ Date: _____



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CLIENT NAME: _____

My preferred method of contact is: (Check all that apply)

_____ Phone

_____ Email

_____ Voicemails

_____ Texting (i.e. if I text, please text back)

Email Address(es) authorized for transmission of unsecured and unencrypted email messages:

Phone Number(s) authorized for the transmission of unsecured and unencrypted text messages:

PLEASE ADVISE IN WRITING IF YOU NO LONGER WISH TO RECEIVE EMAIL OR TEXT MESSAGES AT THE EMAIL ADDRESSES AND PHONE NUMBERS ABOVE. IT IS YOUR RESPONSIBILITY TO NOTIFY MARIPOSA SPEECH SERVICES OF ANY CHANGES IN EMAIL ADDRESSES OR PHONE NUMBERS.